

Our Premier Web Based Scheduling and Management System

- Offering live job status updates, reports, customer feedback and sign off as well as transparent costing information.
- Allowing for a near paperless office all works are loaded onto the system upon receipt. Customers are contacted with 24 hours and the job journey begins, managed through our 'live' Dashboard to completion and customer satisfaction.
- Our team of helpful planners schedule the job through our diary system and desk top manage progress through the innovative 'day diary' view showing live progress as the day unfolds.
- Reports, customer satisfaction feedback, engineer and client sign off are all recorded on the operative's PDA device and available 'live' through the job details and client login.
- The completed job along with date and time stamped correspondence history, full photographic back up and transparent labour and material costings are now converted into an invoice package within 24 hours of job completion. All information is stored for client access and information.
- The complete system designed to manage customer care and after sale remedial issues, as comfortable with minor reactive works as it is with large latent defect projects, fully scalable allowing 100% flexibility and transparency 100% of the time. Live job status updates allow immediate response possible on parts ordering, follow on appointments and access issues as well as completion and sign off all aimed at managing the job's journey to a swift and satisfactory completion reducing the homeowner's inconvenience and maximising customer feedback scores.

